



Primary Care Provider (PCP) Selection

How will my PCP be determined?

Previously covered by Unity Health Insurance, a Quartz Affiliate (Unity):

- If you were previously covered by Quartz, have a PCP on file and this physician is still a provider, Quartz will reactivate this PCP for you and your eligible dependents
- If you were previously covered by Quartz, however your PCP on file is no longer a provider, please see below how Quartz will determine a PCP for you and your eligible dependents

Not previously covered by Unity Health Insurance, a Quartz Affiliate (Unity):

- If you reside in Dane County, your ID card will indicate you have been assigned to Patient Resources and the Welcome Center will assist you in locating a PCP
- If you reside outside of Dane County, Quartz will select a PCP for you based on your home address

How do I see what providers are available in the Quartz network?

Review **Find A Doctor** on Quartz's website: <https://quartzbenefits.com/find-a-doctor/>

Note: your network is **QUARTZ ONE**

How can I change my PCP?

You may change your PCP at any time.

To do this, please contact the **UW Health Welcome Center** at 608-821-4819 or 1-800-552-4255 Monday-Friday, 8am-5pm or review **Find A Doctor** on Quartz's website: <https://quartzbenefits.com/find-a-doctor/>

Note: your network is **QUARTZ ONE**

When you are enrolled in health insurance through UW Medical Foundation, you will receive your member ID cards by the effective date of your coverage. If you haven't received them at this point, please contact Quartz's Customer Service at 1-800-362-3310. A letter will accompany your Member ID card(s), which includes:

•Identification Card (ID Card)

You should bring your ID card with you each time you see your doctor or pharmacist. Please make sure the information on your ID card is correct. To make changes, update by logging into your MyChart account (<https://quartzmychart.com/Quartz/Authentication/Login>).